

# Quality Policy

## POLICY STATEMENT:

Wave International is a consulting firm specialising in the execution of Engineering, Project Delivery and Asset Management services across Australia and overseas. We are committed to providing quality services that meet or exceed the expectations of clients and regulatory authorities. Wave will endeavor to ensure that all projects are delivered to the highest quality, within the client's budget and timeframe.

Wave International expects that everyone employed in or contracted by the business recognises their personal responsibility and contribution to Wave's reputation for quality, ethics and business performance.

## POLICY DETAILS:

To achieve the above outcome we will:

- Maintain an effective quality management system in accordance with ISO 9001:2008; this will demonstrate that project requirements, relevant codes and regulations are met.
- Set objectives and targets to measure Wave's performance and identify possible areas for improvement.
- Periodically review the quality management system, its objectives and targets, to ensure its continued efficiency, propriety and improvement.
- Provide services which consistently exceed or at the least, satisfy the needs and expectations of our clients.
- Conduct all business activities openly, honestly and ethically to aid the development of valued relationships with our clients and suppliers.

This policy is reviewed annually to ensure its relevancy is upheld. All employees have access to the policy and it will be made available to any interested parties. Violation of this policy will lead to a disciplinary investigation that may result in the termination of employment.



Greg Millen  
CEO Wave International Pty Ltd

Approved: 11 Feb 2015

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